



Brett Anderson

Brett Anderson was born in Toronto, Ontario and after moving to London, Ontario, continued a voyage west in 1974 with his family and landed on Vancouver Island. While prior to his son joining the Sea Cadet program, Brett had no experience with “Cadets”. He is however, by no means unfamiliar with maritime ways as he is the son of a British Merchant Mariner who’s father spent many years as Chief Engineer on both the Canadian Coast Guard – western based weather ships CCGS Quadra and Vancouver stationed out of the graving docks adjacent to CFB Esquimalt.

Brett’s introduction to the cadets was through his son Josh, who joined RCSCC Admiral Budge in Sidney, BC in 2009. Shortly after his son joining Brett found himself rolling up his sleeves as a “Cadet Parent” that eventually landed him on the Saanich Peninsula’s Branch Executive. As is familiar to many, through default Brett was soon appointed as interim Branch President and the following year – Branch President, a position he held through 2016 when a jump to Vancouver Island Division was made as Division President where he served from 2016 through 2019.

Professionally Brett Has over 30 years’ experience holding various Management and Sr. Management positions and has played key roles in the development of private sector omnichannel customer service call centers servicing a wide range of private sector and government agencies. As Vice President of Operations, he has been charged with the delivery of best in class results through strong analytics, creation of effective growth strategies leveraging industry leading technologies while ensuring alignment with client directives & expectations.

Additional responsibilities have included oversight of corporate compliance and audit processes both internally and in cooperation with clients. Extensive knowledge in policy development, process creation, change management and project management. Has held the position of Corporate Ombudsman, responsible for management of corporate complaint management ensuring organization is operating within both provincial and federal regulatory requirements as well as PIPEDA and FOIPPA regulations.

Brett currently lives in Saanichton, BC with his wife of 29 years Rochelle who also stepped into “Cadets” at same time as Brett and who is herself, is very capable committed and passionate towards The Navy League and is the current Branch President of the Saanich Peninsula Branch.

